



Customer Name/Responder's Name: _____ Date: _____

Project Name or Job Number: _____

Job Description: _____

Mark the columns below that best represents our score in each category:

- 1 = Failed to meet expectations
- 2 = Failed to meet some expectations
- 3 = Met expectations
- 4 = Exceeded expectations

Please return this form to: Mactech, Inc.
 4079 Pepin Ave., Unit 4
 Red Wing, MN 55066
 Fax: 651-388-0337

or email to: info@mactechonsite.com
 An online version of this form is
 available at www.mactechonsite.com

Category	1	2	3	4	Comments
Quality (overall quality of job and services)					
Price (competitiveness, standard rates, overall costs)					
Invoicing (accuracy, detail, conflicts, communication)					
Delivery (on-time, correct amount, condition)					
Customer Service (communications, overall satisfaction with products and/or services)					

Would you choose Mactech, Inc. to perform future work? Yes ___ No ___

What suggestions would you like to provide us for improving our work and services?